

LEVEL 4 APPRENTICESHIP · ST1512 · CMI LEVEL 5 INCLUDED

AI for *Operations* Leaders.

The **natural alternative** to the defunded Operations / Departmental Manager Level 5 (STO385). Built by the TESS leadership team — same operational leadership content, plus AI fluency, plus a **CMI Level 5 Award in Management & Leadership** included free.

3

Premium qualifications included free

15mo

Delivery + Gateway & EPA

100%

Apprenticeship Levy funded

4.9★

689+ verified reviews

★ **CMI Level 5 Award in Management & Leadership** — Unit 514 Managing Change

11 **12 AI & Automation modules** — ST1512 curriculum

N **NCFE Level 3 AI Prompt Mastery** — TESS exclusive

8 **8 leadership modules across 4 intensive days** — deep, themed leadership content

M **Microsoft AB-730 AI Business Professional**

AI **Coachy AI tutor** — 24/7, included free

★ BOOK A DISCOVERY CALL

Develop your operations leaders for the AI era.

30 minutes to scope your cohort. 100% Levy-funded, no out-of-pocket cost.



SCAN TO BOOK

LEADERSHIP + AI, IN ONE PROGRAMME

Operations leadership.

Plus AI fluency.

Built by the TESS leadership team. **Eight deep leadership modules across 4 intensive days**, plus 12 AI & Automation modules, a formal CMI Level 5 Award, and Coachy your AI tutor — all in one Levy-funded apprenticeship. The complete operations leadership programme for the AI era.

THE COMPLETE LEADERSHIP CURRICULUM

AI for Operations Leaders L4 + CMI L5

8 LEADERSHIP MODULES · DELIVERED ACROSS 4 INTENSIVE DAYS

- 01 Managing Professional Development & Self-Awareness
- 02 Strategic Planning & Decision Making
- 03 Coaching, Mentoring & Performance
- 04 Leading & Developing High-Performing Teams
- 05 Communication, Culture & Stakeholder Influence
- 06 Managing Change — CMI 514 
- 07 Project Delivery & Sustainability
- 08 Governance, Sector Awareness & External Factors

PLUS 12 AI modules · CMI Level 5 Award · Microsoft AB-730 · NCFE Level 3 AI Prompt · Coachy AI tutor

Why this beats the old Operations Manager L5

- 01 **AI fluency built in** — the biggest capability gap in middle management today.
- 02 **12 modules waive into 8** — same content, less time off the desk.
- 03 **CMI Level 5 Award included free** — chartered, portable, lifetime.
- 04 **Coachy AI tutor 24/7** — board-prep & CMI 514 help on demand.
- 05 **Live ST1512 funding** — no procurement disruption.
- 06 **72% distinction rate** — measurably stronger managers.

THE STACK

Three premium qualifications. *All included free.*

The apprenticeship is the **ST1512 AI & Automation Practitioner Level 4** standard. On top, TESS includes a curated stack of qualifications — all **complimentary**. No extra cost. No separate enrolments. No add-on fees.

★ FLAGSHIP · INCLUDED FREE



CMI Level 5 Award in Management & Leadership

The **gold-standard credential for middle managers**. Apprentices complete the formal CMI assignment for unit **514 Managing Change** — the most natural companion to an AI programme, addressing how to introduce AI into teams and operations. Chartered, portable, lifetime — stays on the CV.

Level 5

Unit 514 · Formally assessed

Chartered Mgmt Institute

ncfe.

COMPLIMENTARY

NCFE Level 3 CQ in AI Prompt Mastery

Bespoke TESS qualification. Master prompt engineering across **ChatGPT, Microsoft Copilot, Gemini and Claude**. Apply prompts to forecasting, supply-chain analysis, board reporting and operational decisions.

Level 3 CQ

TESS exclusive



COMPLIMENTARY

Microsoft AB-730 AI Business Professional

Microsoft's globally recognised credential. Demonstrates proficiency in **Copilot, generative AI tools and enterprise AI adoption**. The badge that travels with your operations leader on LinkedIn and into every boardroom.

Professional

AB-730



HIGH ACHIEVERS

BCS Foundation Certificate in AI

For top-performing learners. Covers AI ethics, governance, responsible deployment and generative AI — SFIA 3-4 equivalent. Doubles as End Point Assessment preparation.

Foundation

Stretch goal



PLUS · INCLUDED FREE WITH EVERY LEARNER

Coachy — your AI tutor, 24/7.

Built on Claude. Scoped to the ST1512 standard, EPA-safe by design. Ask questions about decision frameworks, change models, the CMI 514 assignment or board-prep — any time, mobile or desktop.

FLAGSHIP LEADERSHIP CURRICULUM

Eight modules. *Four* intensive days.

Two paired leadership modules per day — immersive, themed, efficient. **Eight deep leadership modules** delivered across 4 dedicated leadership days. Maximum depth, minimum time off the desk.

DAY 1 FOUNDATIONS Who you are as a leader <i>Self-awareness, CPD & strategy</i> LM1 · Professional Development & Self-Awareness LM2 · Strategic Planning & Decision Making	DAY 2 PEOPLE Build the team that delivers <i>Coaching, mentoring & succession</i> LM3 · Coaching, Mentoring & Performance LM4 · Leading High-Performing Teams	DAY 3 MASTERY  Influence & change <i>Stakeholders + CMI 514 assignment</i> LM5 · Communication, Culture & Influence LM6 · Managing Change — CMI 514	DAY 4 DELIVERY Deliver through complexity <i>Projects, sustainability & governance</i> LM7 · Project Delivery & Sustainability LM8 · Governance, Sector & External Factors
LM1 DAY 1 · FOUNDATIONS Professional Development & Self-Awareness - Strengths, blind spots, derailers - Johari Window & 360° feedback - CPD that compounds over time - Energy, focus, resilience - Reflective practice that drives change	LM2 DAY 1 · STRATEGY Strategic Planning & Decision Making - OGSM framework for ops planning - RACI, RAPID, OODA, Eisenhower - Defensible business cases - Pilot, scale, kill — decision gates - Leave with: your 90-day plan	LM3 DAY 2 · PEOPLE Coaching, Mentoring & Performance - Coaching vs mentoring vs managing - GROW model in practice - SMART goals that compound output 1:1s that earn the team's trust - Tackle underperformance early	LM4 DAY 2 · PEOPLE Leading High-Performing Teams - Tuckman + Lencioni's 5 Dysfunctions - Psychological safety in practice - Spot capability gaps in 60 seconds - Identify 3 successors, stretch plan - Measure team health holistically
LM5 DAY 3 · INFLUENCE Communication, Culture & Influence 7-slide executive briefing - Frame for CEO/CFO/COO/CHRO - Manager cascade that doesn't dilute - Influence without formal authority - Shape culture deliberately	LM6 DAY 3 · ★ CMI 514 Managing Change — CMI 514 - Kotter, ADKAR, Bridges' Transitions - Map change impact across stakeholders - Resistance signals managers miss - Sustain change after launch Earn the CMI L5 Award credential	LM7 DAY 4 · DELIVERY Project Delivery & Sustainability - Waterfall, Agile, hybrid — when each - Estimating & stage-gating - Risk heat-maps & mitigation - ESG & sustainability in delivery - Benefits realisation post-close	LM8 DAY 4 · DELIVERY Governance, Sector & External Factors - Professional ethics & accountability - Governance frameworks across sectors - PESTLE + Porter's 5 Forces - Sector AI maturity & regulation - Horizon-scan briefing for your CEO

AI & AUTOMATION CURRICULUM

The 11 AI modules. *ST1512 standard.*

The official **ST1512 AI & Automation Practitioner Level 4** curriculum — 11 KSB-aligned modules delivered across 15 months. The 8 leadership modules above are delivered **separately and complimentary** on top of this.

00 Onboarding & AI Diagnostic

01 AI Foundations

02 Process Discovery

03 Workflow Automation

04 Agentic AI

05 AI Integration & Assurance

06 Data, Decisions & Data Law

07 Designing Responsible AI

08 Pilot, Test & Assure

09 Leading AI Adoption

10 AI Strategy, Scaling & Value

11 Applied AI Mastery

COACHY — INCLUDED FREE

Your AI tutor, *24/7.*

Built on Claude, scoped to the ST1512 standard, EPA-safe by design. Apprentices can ask Coachy about decision frameworks, change models, the CMI 514 assignment or board-prep — any time. **Mobile and desktop.**

1

Named Skills Coach

Fortnightly 1:1 mentoring across 15 months.

2

OneFile Portfolio

Evidence collection & gateway readiness.

3

Peer Cohort

Group learning + EPA prep tutors.

4

Live Workshops

Zoom or Teams · monthly intakes.

77%

Faster workflow cycle times via AI

15%

Operating cost reduction

35%

Forecast accuracy improvement

72%

Distinction-grade rate at EPA

— HOW TESS COMPARES

The only programme of its kind *in the UK.*

The only UK provider combining a CMI Level 5 Award in Management & Leadership with the live ST1512 AI & Automation apprenticeship. Operations leadership and hands-on AI, in one Levy-funded programme.

What you get	TESS AI for Ops Leaders L4 + CMI L5	Generic management apprenticeship	Typical AI provider
CMI Level 5 Award in Management & Leadership	✓	Partial	✗
8 deep leadership modules across 4 days	✓	✓	✗
AI & Automation curriculum (12 modules)	✓	✗	Partial
Microsoft AB-730 + NCFE L3 AI Prompt	✓	✗	✗
Workplace AI project — board-ready ROI	✓	Partial	✗
Coachy AI tutor — 24/7, free	✓	✗	✗
Levy-funded (Sep 2026 onwards)	✓	✓	✓

FUNDING BAND

£18,000

100% drawn from the Apprenticeship Levy.
SMEs: 95–100% government co-investment.

- ✓ **Levy payers:** £0 out-of-pocket. Cost drawn from your monthly Levy.
- ✓ **SMEs (under £3M wage bill):** 95–100% DfE co-investment.
- ✓ **All qualifications complimentary** — CMI L5 + NCFE L3 + Microsoft AB-730 + BCS Foundation.
- ✓ **No transition cost** — moves directly from Ops Manager L5 plans onto a live standard.

READY WHEN YOU ARE

Book a 25-min Teams chat with TESS.

No obligation. We'll walk you through how the programme works for your operations, your sector and your Levy.

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SCAN WITH YOUR PHONE
Book in 30 seconds